# Australian Privacy Act Promotional Campaign

GROUND LABS

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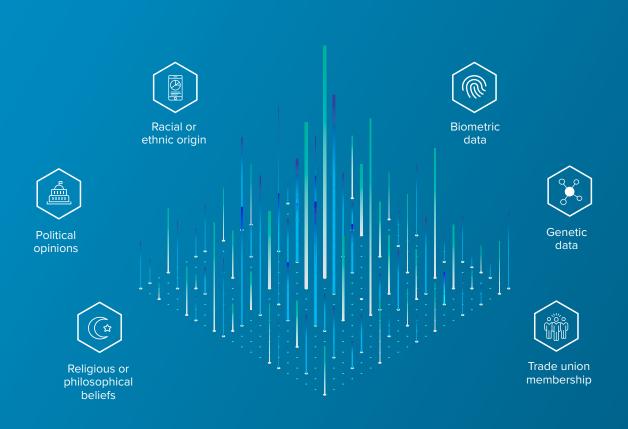


# What is GDPR?

The General Data Protection Regulation (GDPR) is the European Union's (EU) data privacy and security law. The EU put GDPR into effect on May 25, 2018. The law was designed to give European citizens and residents more control over how their personal data is collected, used, and protected online.

GDPR applies to any organization (large or small) that handles data belonging to EU citizens and residents, regardless of where the organization is located.<sup>1</sup> Under GDPR, a personal data breach is any breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorized disclosure of, or access to, personal data transmitted, stored, or otherwise processed.<sup>2</sup>

# **GDPR** considers the following to be sensitive data:





# Under GDPR, organizations can only legally process sensitive data if they satisfy at least one of the following conditions:<sup>3</sup>



Explicit consent of data subjects



Necessary for the carrying out of obligations under employment, social security or social protection law, or a collective agreement



Necessary to protect the vital interests of a data subject who is physically or legally incapable of giving consent



Processing carried out by a not-for-profit body with a political, philosophical, religious or trade union aim provided the processing relates only to members or former members (or those who have regular contact with it in connection with those purposes) and provided there is no disclosure to a third party without consent



Data manifestly made public by the data subject



Necessary for the establishment, exercise, or defense of legal claims or where courts are acting in their judicial capacity



Necessary for reasons of substantial public interest on the basis of Union or Member State law which is proportionate to the aim pursued and which contains appropriate safeguarding measures



Necessary for the purposes of preventative or occupational medicine, for assessing the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or management of health or social care systems and services on the basis of Union or Member State law or a contract with a health professional



Necessary for reasons of public interest in the area of public health, such as protecting against serious cross-border threats to health or ensuring high standards of healthcare and of medicinal products or medical devices



Necessary for archiving purposes in the public interest, or scientific and historical research purposes or statistical purposes in accordance with Article 89(1)



# **Differences Between EU & Australian GDPR**

In contrast to the EU's GDPR, many people are unaware that Australia also has its own privacy law. This law is sometimes referred to as the "Australian GDPR," but is formally called The Privacy Act 1988. This Australian Privacy Act was originally introduced in late 1988 and has since undergone over 80 revisions that incorporate various updates and amendments.

# Australian GDPR requires companies to adhere to the following privacy principles:

- Open and transparent management of personal information
- Anonymity and pseudonymity
- Collection of solicited personal information
- Dealing with unsolicited personal information
- Notification of the collection of personal information
- Use or disclosure of personal information
- Direct marketing

- Cross-border disclosure of personal information
- Adoption, use or disclosure of government related identifiers
- Quality of personal information
- Security of personal information
- Access to personal information
- Correction of personal information

# Under the Privacy Act, Australian organizations' and their coinciding privacy policies must address:

- The type of personal information being gathered and stored
- How it is found and stored
- Why the information is kept and used
- How individuals can exercise their rights with their personal information
- How to file a complaint about a company's handling of an individual's PII
- Information about overseas relocation of personal information

Like the EU's GDPR, Australian GDPR requires companies to keep data safeguarded and to securely erase PII when necessary. Additionally, under both laws, data breaches are expected to be reported to authorities as soon as possible. Both laws also require companies to report data breaches to individuals if the event is severe enough.

# **Consequences of Noncompliance**

# **Direct Financial Consequences**

Companies that violate GDPR can incur high fines. A recent Gartner report found that two years after GDPR was initially implemented, Europe's major privacy regulators have acclimated to the volume of GDPR-related complaints. This is a key shift because it means regulators are moving beyond reactive enforcement (driven by complaints) to proactively seeking out instances of noncompliance.

# There are two tiers of GDPR fines:5

# **Less severe infringements:**

- Violations of the articles that govern:
  - Controllers and processors (<u>Articles 8</u>, <u>11</u>, <u>25-39</u>, <u>42</u>, and <u>43</u>)
  - Certification bodies (Articles 42 and 43)
  - Monitoring bodies (Article 41)
- Fines associated with these infringements:
  - Up to €10 million, or 2% of the firm's worldwide annual revenue from the preceding financial year, whichever amount is higher

# More severe infringements:

- Violations of the articles that govern:
  - The basic principles for processing (<u>Articles 5</u>,
     6 and 9)
  - The conditions for consent (Article 7)
  - The data subjects' rights (Articles 12-22)
  - The transfer of data to an international organization or a recipient in a third country (Articles 44-49)
- Fines associated with these infringements:
  - Up to €20 million, or 4% of the firm's worldwide annual revenue from the preceding financial year, whichever amount is higher

No company is immune to these fines; there have been many high-profile GDPR cases. For example, in late 2020, Twitter was fined around \$550,000 for failing to document and declare a data breach in accordance with GDPR regulations.<sup>6</sup>

# **Customer Trust**

The consequences of a data breach extend beyond the direct fines as well — loss of customer trust and lost business are also significant repercussions. A GDPR fine in itself might seem small and be manageable for an organization, but losing your customers' trust can have a devastating impact on your brand and shareholder value. In 2020, the average cost due to business loss from a data breach was \$1.52 million — an amount that can have a significant impact on a company's bottom line.<sup>7</sup>

# **Common Compliance Challenges**

Although GDPR regulations have been in place for close to three years, many companies are still facing challenges when trying to maintain compliance.

# Misunderstanding Where Data Is Stored and Processed

Many organizations misunderstand the amount of personal data they store and collect. They assume that all of their customers' PII data is stored in one or two databases, but this assumption is typically incorrect. In fact, companies often unknowingly store data in a myriad of locations. As a result, these companies draw conclusions and establish policies based on inaccurate assumptions around what they think their data storage should be rather than how it actually is processed and stored.

Companies often unknowingly store PII in many locations, including:



Cloud Storage Providers



Databases + Servers



Email



Workstations

# **COVID-19 Challenges**

Due to COVID-19, throughout 2020 many more employees have been working from home. The sudden shift to remote work has left businesses vulnerable to increased risk of data breaches and loss, making it harder to stay compliant with GDPR.

Some circumstances that can put businesses at risk of breaking their compliance include when employees:<sup>8</sup>

- Process, store, or send information through inadequately secured personal devices
   (e.g. personal mobile phones) or on unsecured Wi-Fi networks
- Transfer documents and data carriers from the office to their homes
- Use tools that do not provide adequate data protection (e.g. unsecured messaging apps)



# **Data Discovery:** The First Step in Achieving Compliance

Organizations should never take on a "wait-and-see" approach when it comes to compliance: they need to be proactive. The first step in achieving proactive compliance is to develop a baseline understanding of what data your organization has and where it resides: this is a process known as data discovery.

With Enterprise Recon by Ground Labs, GDPR compliance is easily achievable. The award-winning data discovery solution can:

$\bigcirc$	Identify more than 300 data types of structured and unstructured data including pre-configured, GDPR specific personally identifiable information (PII) patterns
$\bigcirc$	Demonstrate GDPR compliance with custom reporting and analytics available in the Enterprise Recon
$\bigcirc$	Scan immediately and quickly thanks to a low-impact distributed design, complementing and strengthening your data loss prevention strategy
$\bigcirc$	Accurately map data across networks, servers, and platforms to keep tabs on GDPR and PII data and more easily respond to consumer requests
$\bigcirc$	Easily build custom data types and search platforms to locate and remediate unique data types to address your organization's unique needs
$\bigcirc$	Search within both structured and unstructured data sources including files, databases, emails, cloud, big data and more
$\bigcirc$	Easily view and analyze the access permissions for sensitive data locations and immediately take action to minimize risk by managing and controlling access to those locations
$\bigcirc$	Establish a 'Risk Profile' based on a Risk Mapping/Scoring feature, enabling the tagging of high, medium and low data risks across your network
	Execute a proactive approach to data security — as opposed to a reactive approach that

relies on damage control post-breach — to build a stronger foundation of trust within your

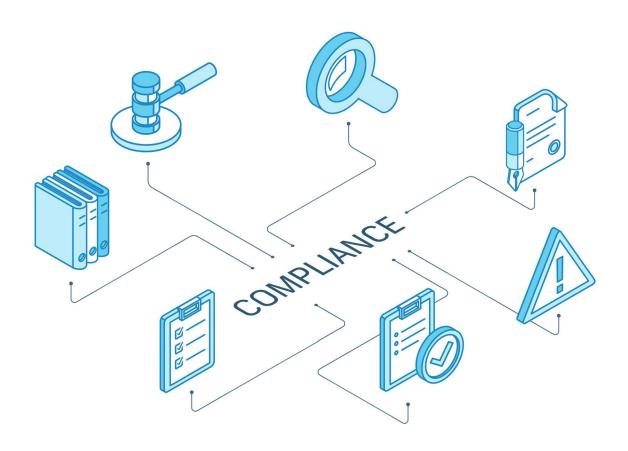


organization

# **Establishing Ongoing Widespread Compliance**

Compliance rules are constantly changing, which means that compliance is not a one-time checkmark, but an ongoing obligation. GDPR inspired many other regional privacy laws, like the Australian GDPR and CCPA. In fact, Gartner predicts that by 2023, 65% of the world population's personal data will be protected by various privacy regulations like GDPR.<sup>9</sup>

With Enterprise Recon, organizations can keep up with these ongoing compliance requirements. Enterprise Recon helps companies create an inventory of sensitive data, upholding the GDPR requirement for ongoing data surveillance by monitoring it around the clock via the Enterprise Recon dashboard.





# **Conclusion**

Ongoing compliance with GDPR is critical for organizations today because failing to comply with GDPR can lead to hefty fines and significant customer loss. The differences between GDPR in the EU and Australia highlight the changing nature of privacy laws, and the importance of keeping up with all relevant regulations around the globe. Adapting to regulations in real-time won't cut it; your team needs to build a system that can handle these changes as they happen. The first step to preparing for ongoing compliance is data discovery.

Are you ready to get your organization better prepared to achieve GDPR compliance? Book a demo with a member of the Ground Labs team by visiting: <a href="https://calendly.com/ground-labs-global-sales-team">https://calendly.com/ground-labs-global-sales-team</a>





# **The References**

- <sup>1</sup> Ben Wolford, "Does the GDPR apply to companies outside of the EU?," GDPR.EU, <a href="https://gdpr.eu/companies-outside-of-europe/">https://gdpr.eu/companies-outside-of-europe/</a>.
- <sup>2</sup> Ewelina Witek, "GDPR: How to make your business more resilient against data protection breaches in light of the COVID-19 crisis?", Deloitte, March 2020, <a href="https://www2.deloitte.com/ce/en/pages/about-deloitte/">https://www2.deloitte.com/ce/en/pages/about-deloitte/</a> articles/how-to-make-your-business-more-resilient-against-data-protection-breaches-during-COVID-19.html
- <sup>3</sup> Andrew Dunlop, "GDPR: Personal Data and Sensitive Personal Data," Burges Salmon, <a href="https://www.burges-salmon.com/news-and-insight/legal-updates/gdpr-personal-data-and-sensitive-personal-data/">https://www.burges-salmon.com/news-and-insight/legal-updates/gdpr-personal-data-and-sensitive-personal-data/</a>
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- <sup>5</sup> "Ben Wolford, "What are the GDPR Fines?", GDPR.EU, https://gdpr.eu/fines/.
- <sup>6</sup> Scott Ikeda, "First Cross-Border GDPR Fine Comes In; Twitter Will Pay €450,000," CPO Magazine, December 23, 2020, <a href="https://www.cpomagazine.com/data-protection/first-cross-border-gdpr-fine-comes-in-twitter-will-pay-e450000/">https://www.cpomagazine.com/data-protection/first-cross-border-gdpr-fine-comes-in-twitter-will-pay-e450000/</a>.
- <sup>7</sup> "Cost of a Data Breach Report," IBM, 2020, <a href="https://www.ibm.com/security/digital-assets/cost-data-breach-report/#/pdf">https://www.ibm.com/security/digital-assets/cost-data-breach-report/#/pdf</a>.
- <sup>8</sup> Ewelina Witek, "GDPR: How to make your business more resilient against data protection breaches in light of the COVID-19 crisis?" Deloitte, March 2020, <a href="https://www2.deloitte.com/ce/en/pages/about-deloitte/">https://www2.deloitte.com/ce/en/pages/about-deloitte/</a> articles/how-to-make-your-business-more-resilient-against-data-protection-breaches-during-COVID-19.html
- <sup>9</sup> "Gartner Says By 2023, 65% of the World's Population Will Have Its Personal Data Covered Under Modern Privacy Regulations," Gartner, September 14, 2020, <a href="https://www.gartner.com/en/newsroom/press-releases/2020-09-14-gartner-says-by-2023--65--of-the-world-s-population-w">https://www.gartner.com/en/newsroom/press-releases/2020-09-14-gartner-says-by-2023--65--of-the-world-s-population-w</a>





# **Australian Privacy Act Promotional Campaign**

### **OVERVIEW**

The purpose of this campaign is to provide a complementary whitepaper to build awareness around our Australian target audience who are seeking to be compliant, seeking to undergo compliance journey or are exploring compliance solutions. It is a niche campaign.

This whitepaper educates the Australian target audience to better understand their main privacy act, its risks and challenges if they are not compliant followed by Enterprise Recon's benefits as the solution to their first step into their compliance journey.

# **TARGET AUDIENCE**

- Chief Information Security Officer
- Chief Information Officer
- Chief Risk Officer
- Chief Privacy Officer
- Legal Manager
- Information Technology Security Manager

# **CREATIVE ASSETS BUNDLE**

PDF	Landing Page	Emails Copy	LinkedIn Ad Design	Socials
1	1	3	3	2

# **IMAGES**

Landing page









In an effort to regulate data privacy and respect the rights of individuals, Australia has enacted a patchwork of territorial privacy acts. The overarching law that governs the continent is the Australian Federal Privacy Act 1988, also known as the Privacy Act or the "Australian GDPR." Since 1988, this legislation has undergone over 80 revisions that incorporate various updates and amendments. The Privacy Act is intended to serve as a guide for how organizations should handle the data of Australian citizens.

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### A Complimentary Resource to Learn More About the Privacy Act:

In order to achieve and maintain compliance, the first step is understanding what the Privacy Act entails.

Download the whitepaper, "How Data Discovery Helps Businesses Stay Compliant With the Australian Privacy Act," to dive deeper into the legislation and to explore:

- . Who the Privacy Act applies to
- The privacy principles to help guide organizations in steps they need to take to achieve compliance
- Common challenges that hold organizations back from fully safeguarding their data
- . How COVID-19 has exasperated the process of achieving data compliance
- Repercussions of non-compliance

Using Ground Labs' solutions, organizations can efficiently and effectively meet a range of compliance obligations, including the expectations laid out in the Privacy Act and any additional Australian data privacy laws.

### Data Discovery is the First Step:

The first step in achieving proactive compliance and maintaining customer trust is to develop a baseline understanding of what data your organization has and where it resides. This is a process known as data discovery. Keep your customer data safe by implementing data discovery, the foundation of any successful data protection program.

Learn About Ground Labs' Data Discovery Tools

LinkedIn Ad Designs

LinkedIn Ad #1



Take accountability for your organization's data. Remain compliant with the Australian Privacy Act.

> GET YOUR COMPLIMENTARY WHITEPAPER TODAY





LinkedIn Ad #2

Is your organization compliant with the Australian Privacy Act? Learn everything you need to know.

> DOWNLOAD YOUR WHITEPAPER TODAY







LinkedIn Ad #3

The Australian Privacy Act requires knowing where all your data resides. Let's discover it together.

DOWNLOAD OUR COMPLIMENTARY WHITEPAPER





All of these creative images will be available to download in the campaign folder.

# **Email Designs**

# Email banner #1







**EMAIL COPY** 

Email #1

Subject: Is your organization compliant with the Privacy Act? 10 million AUD at stake

Hi << First Name >>,

Have you or someone you know ever had private information stolen, like your credit card number or contact information? According to the most recent <u>Notifiable Data Breaches Report</u>, contact information remains the most common type of personal information involved in data breaches

If an organization isn't aware of where it's storing sensitive information, it could be putting itself and its customers at significant risk — and be on the hook for some serious fines (10 million AUD or more). <<Cli>Client Organisation>> cannot take a back seat when it comes to understanding where all of your data resides.

Check out our whitepaper, "How Data Discovery Helps Businesses Stay Compliant with the Australian Privacy Act,t" to learn:

- What the Privacy Act entails
- The consequences of non-compliance
- Common compliance challenges
- The impact of data discovery on compliance

Ready to get started on your journey to compliance? Please <u>schedule a meeting</u> with a Ground Labs data discovery expert today.

[ICON WITH CTA]
DOWNLOAD YOUR COMPLIMENTARY WHITEPAPER TODAY

Sincerely, <<NAME OF THE ORG.Team>>



### Email #2

### [SUBJ] Data discovery: the key to maintaining compliance with the Australian Privacy Act

Hi << First Name >>,

The most <u>recent Notifiable Data Breach report</u> stated that 43% of all data breaches involved cybersecurity incidents. This means organizations must evolve to understand where their customers' personal data is being stored.

Ground Labs is the expert in data discovery, trusted by thousands of global organizations to mitigate risk and maintain local data compliance. We've compiled our industry expertise in a complimentary whitepaper, "How Data Discovery Helps Businesses Stay Compliant with the Australian Privacy Act," to help <<Cli>lient Organisation>> better understand the risks of storing personal information and how data discovery can help.

You can anticipate learning:

- What the Privacy Act entails
- The consequences of non-compliance
- Common compliance challenges
- The impact of data discovery on compliance

Ready to get started on your data discovery journey? Please <u>schedule a complimentary data impact</u> <u>assessment</u> with a Ground Labs data discovery expert today.

# [ICON WITH CTA] DOWNLOAD YOUR COMPLIMENTARY WHITEPAPER TODAY

Sincerely, <<NAME OF THE ORG.Team>>

### Email #3

Subject: Take accountability for your organization's data: download our free whitepaper

Hi << First Name >>,

The Australian Federal Privacy Act was introduced in 1988 but has since been amended dozens of times. What is your organization doing to stay up to date with these changes and to protect your customers' personal data? Are you keeping up with the Australian Privacy Act?

Companies that fail to meet compliance obligations are vulnerable to paying the maximum fine, whether it be:

- 10 million AUD
- 3 times the value of any benefit obtained from the breach
- 10% of the total turnover of the organization during the 12 months leading up to the end of the month when the breach occurred



Now is the time to take accountability and be sure <<Cli>ent Organisation>>is keeping customers' personal information safe.

Download our complimentary whitepaper today so that you can learn:

- What the Privacy Act entails
- Common compliance challenges
- The impact of data discovery on compliance

Ready to get started on your data discovery journey? <u>Schedule a meeting</u> with a Ground Labs data discovery expert today.

# [ICON WITH CTA] DOWNLOAD YOUR COMPLIMENTARY CASE STUDY TODAY

Sincerely, <<NAME OF THE ORG.Team>>

### **SOCIAL POSTS**

### **Tweet**

□□ If your business conducts operations with Australians, it's time to brush up on the country's #PrivacyAct and other regional laws. Our co-founder shares what you need to know here https://www.groundlabs.com/blog/australian-data-privacy-laws-to-know-in-2022/

# LinkedIn post

The core law that governs Australia is the Australian Federal Privacy Act 1988, also known as the Privacy Act. However, there are several regional laws that your organization should be aware of if it conducts business in Australia or with its citizens. @Stephen Cavey shares key legislation to be aware of in his latest blog. <a href="https://www.groundlabs.com/blog/australian-data-privacy-laws-to-know-in-2022/">https://www.groundlabs.com/blog/australian-data-privacy-laws-to-know-in-2022/</a>

If you have any questions, please contact <a href="mailto:Sasa.Limbu@groundlabs.com">Sasa.Limbu@groundlabs.com</a>, we are on hand to help!